



دریافت کارت مکرر یا جایگزین Medicare با استفاده از حساب آنلاین Medicare

طرز درخواست کارت مکرر یا جایگزین Medicare با استفاده از حساب آنلاین Medicare خود را فرا بگیرید.

مرحله 1: ورود به سیستم

به my.gov.au بروید و خدمات لینک شده Medicare خود را باز کنید. گزینه 'Replacement or duplicate card' (کارت مکرر یا جایگزین) را از منوی اصلی انتخاب کنید.

The screenshot shows the Medicare online accounts website. The sidebar on the left contains a menu with the following items: Home, Lodge a Medicare Claim, History and statements, Personal details (highlighted), Immunisation history statement, Organ donor details, Support, Contact Us, and Submit a complaint or provide feedback. Under 'Personal details', the option 'Replacement or duplicate card' is highlighted with a red box. A blue arrow points from this option to the main content area. In the main content area, under the heading 'Select an online service from the list below:', the option 'Replacement or duplicate card' is also highlighted with a red box. A callout box with a green border points to this option and contains the Persian text 'کارت مکرر یا جایگزین'. Other services listed include Medicare, Australian Immunisation Register, Individual Healthcare Identifier (IHI), and Australian Organ Donor Register.

مرحله 2: درخواست کارت مکرر یا جایگزین

برای درخواست یک کارت جایگزین در کادر 'Request replacement card' (درخواست کارت جایگزین) علامت زده و دلیل را انتخاب کنید.

برای درخواست یک کارت مکرر کادر 'Request duplicate card' (درخواست کارت مکرر) را علامت بزنید.
'SUBMIT' (ارسال) را انتخاب کنید.

The screenshot shows the Medicare online accounts interface. The main heading is 'Replacement or duplicate card'. There are three main sections: 'Your Medicare card details', 'Replacement card', and 'Duplicate card'. The 'Request replacement card' checkbox is highlighted with a red box, and a callout box explains it as 'درخواست کارت جایگزین'. The 'Lost' radio button is also highlighted with a red box, and a callout box explains it as 'گم شده، دزدیده شده، آسیب دیده/خراب شده، منقضی شده'. The 'Request duplicate card' checkbox is highlighted with a red box, and a callout box explains it as 'درخواست کارت مکرر'. The 'SUBMIT' button is highlighted with a red box, and a callout box explains it as 'ارسال'.

اگر قبلاً از حساب آنلاین Medicare خود برای درخواست یک کارت مکرر استفاده کرده اید، کادر 'Request duplicate card' (درخواست کارت مکرر) علامت خواهد داشت. اگر نیاز به کارت مکرر ندارید، می توانید علامت این کادر را بردارید.

فقط زمانی می توانید درخواست کارت مکرر کنید که دو یا چند نفر در کارت شما ذکر شده باشند.

مرحله 3: ارسال درخواست کارت

بعد از انتخاب 'SUBMIT' (ارسال) مشخصات به روز شده شما و یک پیام تأیید نمایش داده می شود تا بدانید که درخواست تان با موفقیت ارسال شده است.

برای بازگشت به صفحه حساب آنلاین Medicare خود 'RETURN TO ONLINE ACCOUNT' (بازگشت به حساب آنلاین) را انتخاب کنید.

The screenshot shows the Medicare online accounts website. The page title is "Medicare online accounts". The main heading is "Replacement or duplicate card". A success message is displayed: "Your request has been successful. A new card will be sent to the cardholder at their current address held with Medicare, within 10 working days. New Medicare card number: 230308561 Issue number 2 Expiry date 30/04/2022". Below this, the "Your Medicare card details" section shows: Current Medicare card number: 230308561, Issue number: 1, and Expiry date: 31/03/2022. The "Replacement card" section explains that once a replacement card is requested, the current card becomes expired and a new card with a new issue number will be sent. It also offers the option to request a duplicate card. The "Duplicate card" section states that if only a duplicate card is requested, it will be a copy of the current card and only one duplicate can be issued. At the bottom, a button labeled "RETURN TO ONLINE ACCOUNT" is highlighted.

پیام تأیید

بازگشت به حساب آنلاین

مرحله 4: خروج از سیستم

از صفحه اصلی خود می توانید کارهای مختلف دیگری هم انجام دهید.

'Return to myGov' (بازگشت به) را انتخاب کرده و به حساب [myGov](#) خود بروید.

Welcomel (last visit 10:11 AM EST 03 February 2017)

Medicare online accounts Help Contact Us **Return to myGov**

Welcome to Medicare online accounts

Medicare cheques have stopped
Your Medicare benefits can only be paid directly into your nominated bank account. Register or your bank account details today through the 'Personal details' and then 'Banking details' menu

We encourage all Australians to [register](#) their donation decision on the Register. Register your decision today, and make sure your loved ones can do the same.

You can also do most of your Centrelink and Child Support business using our services and features at humanservices.gov.au/selfservice

Select an online service from the list below:

Medicare	Australian Immunisation Register
Lodge a Medicare Claim	Immunisation history statement
Medicare Claims History	
Medicare Safety Net Balance	Individual Healthcare Identifier (IHI)
Medicare Unverified Payments	Alternative Names
Child Dental Benefits Schedule	Individual Healthcare Identifier History
Care Plan Access History	
Personal information	Australian Organ Donor Register
Banking details	Organ donor details
Medicare letters online	
Replacement or duplicate card	

بازگشت به myGov

برای حفظ حریم خصوصی و امنیت خود لطفاً پس از اینکه کار شما با حساب [myGov](#) تمام شد 'Sign out' (خروج از سیستم) کنید.

myGov Home Services Inbox Account settings **Sign out**

Good afternoon

We recommend you update your [sign-in options](#) to receive a code when you sign-in.

Your services

medicare Medicare	myagedcare My Aged Care	
ndis National Disability Insurance Scheme	child support Child Support	jobactive Australian JobSearch
ato Australian Taxation Office	centrelink Centrelink	Victorian housing register Victorian Housing Register Application

[Link another service](#) >

Inbox messages **1 unread**

Medicare Welcome to Medicare letters online	25/03/2017
Centrelink Welcome to Centrelink letters online	03/03/2017
Child Support Welcome to Child Support letters online	05/03/2017

خروج از سیستم

برای کسب اطلاعات بیشتر

- برای مشاهده راهنماهای آنلاین و ویدیوهای نمایشی درباره طرز استفاده از حساب آنلاین خود به زبان انگلیسی به humanservices.gov.au/onlineguides بروید
- در humanservices.gov.au/yourlanguage می توانید اطلاعاتی به زبان خود را مطالعه کرده یا به آنها گوش کنید یا ویدئوهایی را تماشا کنید
- برای صحبت با ما درباره پرداختی ها و خدمات Centrelink به زبان خودتان با **131 202** تماس بگیرید
- برای صحبت با ما درباره پرداختی ها و خدمات Medicare و Child Support به زبان خودتان با Translating and Interpreting Service (TIS National) به شماره **131 450** تماس بگیرید
- به یک مرکز خدمات مراجعه کنید.

تذکر: تماس از تلفن منزل با شماره های '13' از هر نقطه استرالیا با نرخ ثابتی محاسبه می شود. نرخ ممکن است با هزینه تماس محلی متفاوت بوده و نزد شرکت های مخابراتی مختلف با هم فرق داشته باشد. تماس با شماره های '1800' از تلفن منزل رایگان است. تماس از تلفن های عمومی و موبایل ممکن است بر حسب زمان محاسبه شده و نرخ بالاتری برای آنها محاسبه شود.

اعلامیه سلب مسئولیت

اطلاعات موجود در این نشریه صرفاً بعنوان راهنمای پرداخت ها و خدمات می باشد. مسئولیت تصمیم گیری درباره درخواست دادن برای پرداخت ها و درخواست دادن بر اساس شرایط خاص تان صرفاً بر عهده خود شما می باشد.



Get a replacement or duplicate Medicare card using your Medicare online account

Learn how to request a replacement or duplicate Medicare card using your Medicare online account.

Step 1: Sign in

Go to my.gov.au and open your Medicare linked service. Select 'Replacement or duplicate card' from the main menu.

The screenshot shows the Medicare online accounts website. The top navigation bar includes the Australian Government logo, the text 'Medicare online accounts', and buttons for 'Help', 'Contact Us', and 'Return to myGov'. The main content area is titled 'Welcome to Medicare online accounts' and contains three informational boxes. Below these is a section titled 'Select an online service from the list below:' which lists various services. A red box highlights 'Replacement or duplicate card' in the list. A blue arrow points from this red box to the 'Replacement or duplicate card' option in the left-hand navigation menu. A callout box with a green border points to the red box and contains the text 'Replacement or duplicate card'.

Step 2: Request the replacement or duplicate card

To request a replacement card check the 'Request replacement card' check box and select the reason.

To request a duplicate card only check the 'Request duplicate card' check box.

Select 'SUBMIT'.

The screenshot shows the Medicare online accounts interface. The main heading is "Replacement or duplicate card". Below this, there are two informational boxes: one with a warning icon stating that a duplicate card was included in the last replacement, and another with an info icon stating the previous card was issued on 6 March 2017. The "Your Medicare card details" section shows the current Medicare card number as 230308561, issue number 1, and expiry date 31/03/2022. The "Replacement card" section contains a checkbox for "Request replacement card" and a "Was your card?" section with radio button options: "Lost", "Stolen", "Damaged/destroyed", and "Expired". The "Duplicate card" section contains a checkbox for "Request duplicate card" which is checked. At the bottom, there are three buttons: "SUBMIT", "Clear", and "Cancel".

If you've used your Medicare online account to request a duplicate card before, the 'Request duplicate card box' will have a check mark. If you don't need a duplicate card, you can uncheck this box.

You can only request a duplicate card if there are two or more people listed on a card.

Step 3: Submit card request

Your updated details and a confirmation message letting you know your request has been successful will display after you select 'SUBMIT'.

Select 'RETURN TO ONLINE ACCOUNT' to return to your Medicare online account homepage.

The screenshot shows the Medicare online accounts interface. The page title is "Medicare online accounts" and the main heading is "Replacement or duplicate card". A confirmation message is displayed in a yellow box: "Your request has been successful. A new card will be sent to the cardholder at their current address held with Medicare, within 10 working days. New Medicare card number: 230308561 Issue number 2 Expiry date 30/04/2022". Below this, the "Your Medicare card details" section shows the current card number (230308561), issue number (1), and expiry date (31/03/2022). The "Replacement card" section includes a checked checkbox for "Request replacement card" and radio button options for "Lost", "Stolen", "Damaged/destroyed", and "Expired". The "Duplicate card" section includes a checked checkbox for "Request duplicate card". At the bottom, a blue button labeled "RETURN TO ONLINE ACCOUNT" is highlighted with a red box.

Confirmation message

Return to online account

Step 4: Signing out

From your homepage you can complete other transactions.

Select 'Return to myGov' to go to your [myGov](#) account.

The screenshot shows the Medicare online accounts page. At the top right, there is a navigation bar with 'Help', 'Contact Us', and a 'Return to myGov' button with a myGov logo. A red box highlights this button, and a callout bubble points to it with the text 'Return to myGov'. The main content area includes a welcome message, a notice about Medicare cheques, and a list of services to select from. The services are grouped into three categories: Medicare, Australian Immunisation Register, and Australian Organ Donor Register.

For your privacy and security, 'Sign out' when you've finished using your [myGov](#) account.

The screenshot shows the myGov homepage. At the top right, there is a 'Sign out' button highlighted with a red box. A callout bubble points to it with the text 'Sign out'. The page displays a 'Good afternoon' greeting, a notification about updating sign-in options, and a grid of service tiles for Medicare, My Aged Care, NDIS, Child Support, Jobactive, Atfo, Centrelink, and Victorian Housing Register Application. Below the grid is a 'Link another service' link and an 'Inbox messages' section with three messages from Medicare, Centrelink, and Child Support.

For more information

- go to humanservices.gov.au/onlineguides to view online guides and video demonstrations about using your online account in English
- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch videos with information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.