



본인의 Medicare 온라인 계정을 통해 Medicare 카드 교체 또는 사본 카드 받기

Medicare 온라인 계정을 통해 Medicare 카드 교체나 사본 카드를 요청하는 방법에 대해 알아보세요.

1단계: 로그인

my.gov.au로 가서 Medicare 연결 서비스를 엽니다. 메인 메뉴에서 'Replacement or duplicate card'를 선택합니다.

The screenshot shows the Medicare online accounts interface. On the left, a sidebar menu lists various services, with 'Replacement or duplicate card' highlighted in red. A blue arrow points from this menu item to a callout box on the right containing the Korean text '카드 교체 또는 사본 카드 발급' (Card replacement or duplicate card issuance). The main content area displays a list of services under the heading 'Select an online service from the list below:', including options like 'Lodge a Medicare claim', 'Medicare Claims History', and 'Replacement or duplicate card'.

2단계: 카드 교체 또는 사본 카드 요청

카드 교체를 요청하려면 'Request replacement card' 확인란에 표시하고 그 사유를 선택합니다.

사본 카드를 신청하려면 'Request duplicate card' 확인란에 표시하십시오.

'SUBMIT'를 선택합니다.

The screenshot shows the Medicare online accounts interface for 'Replacement or duplicate card'. The page includes a navigation menu on the left, a header with 'Australian Government Department of Human Services', and a main content area with several sections:

- Replacement or duplicate card**: Contains a warning message about duplicate cards and a note about the previous card's issue date (6 March 2017).
- Your Medicare card details**: Shows current card number (230308561), issue number (1), and expiry date (31/03/2022).
- Replacement card**: Includes instructions and a checkbox for 'Request replacement card'. Below it, a section 'Was your card?' has radio buttons for 'Lost', 'Stolen', 'Damaged/destroyed', and 'Expired'.
- Duplicate card**: Includes instructions and a checked checkbox for 'Request duplicate card'.
- Buttons**: 'SUBMIT', 'Clear', and 'Cancel' buttons are at the bottom.

Annotations in Korean point to specific elements:

- '카드 교체 요청' (Request card replacement) points to the 'Request replacement card' checkbox.
- '분실, 도난, 손상/훼손, 만료' (Lost, stolen, damaged/damaged, expired) points to the 'Was your card?' radio button options.
- '카드 사본 요청' (Request duplicate card) points to the 'Request duplicate card' checkbox.
- '제출' (Submit) points to the 'SUBMIT' button.

Medicare 온라인 계정으로 여유분의 사본 카드를 신청한 적이 있다면 'Request duplicate card'에 체크 표시가 되어 있습니다. 여유분의 사본 카드가 필요 없을 경우에는 이 확인란의 체크 표시를 해제하십시오.

카드에 두 사람 이상 등재되어 있는 경우에만 카드 사본을 요청할 수 있습니다.

3단계: 카드 요청 제출

'SUBMIT'를 선택한 후 업데이트 정보와 확인 메시지를 통해 요청 사항이 성공적으로 접수되었음을 알려줍니다.

'RETURN TO ONLINE ACCOUNT'를 선택하여 Medicare 온라인 계정 홈페이지로 돌아가세요.

The screenshot shows the Medicare online accounts interface. At the top, there is a navigation bar with 'Help', 'Contact Us', and 'Return to myGov' buttons. The main heading is 'Medicare online accounts' and the sub-heading is 'Replacement or duplicate card'. A green checkmark icon is followed by a confirmation message: 'Your request has been successful. A new card will be sent to the cardholder at their current address held with Medicare, within 10 working days. New Medicare card number: 230308561 Issue number 2 Expiry date 30/04/2022'. Below this, a section titled 'Your Medicare card details' lists the current card number (230308561), issue number (1), and expiry date (31/03/2022). There are sections for 'Replacement card' and 'Duplicate card', both with a checked 'Request' checkbox. At the bottom, a blue button labeled 'RETURN TO ONLINE ACCOUNT' is highlighted with a red box.

확인 메시지

온라인 계정으로 돌아가기

4단계: 로그아웃

본인의 홈페이지에서 다른 과정을 완료할 수 있습니다.

‘Return to myGov’를 선택하면 [myGov](#) 계정으로 돌아갑니다.

The screenshot shows the 'Medicare online accounts' page. At the top right, there is a 'Return to myGov' button highlighted with a red box. A green callout box with a pointer to this button contains the text 'myGov로 돌아가기'. The page content includes a welcome message, a notice about Medicare cheques, and a list of services to select from.

Return to myGov

myGov로 돌아가기

개인정보 보호와 보안을 위해 [myGov](#) 계정을 사용한 후에는 ‘Sign out’을 하십시오.

The screenshot shows the myGov user interface. At the top right, there is a 'Sign out' button highlighted with a red box. A green callout box with a pointer to this button contains the text '로그아웃'. The page displays a 'Good afternoon' greeting, a notification about sign-in options, and a grid of service tiles including Medicare, My Aged Care, NDIS, Child Support, Jobactive, Australian Taxation Office, Centrelink, and Victorian Housing Register Application. Below the services is an 'Inbox messages' section with three messages from Medicare, Centrelink, and Child Support.

Sign out

로그아웃

자세한 정보

- humanservices.gov.au/onlineguides에 가면 온라인 계정 이용에 관해 영어로 된 안내와 데모 영상을 볼 수 있습니다.
- 한국어로 된 정보는 humanservices.gov.au/yourlanguage에서 읽고 듣거나 영상으로 볼 수 있습니다.
- 전화 **131 202**번으로 연락하여 한국어로 Centrelink 보조금과 서비스에 관해 알아보세요.
- 통번역 서비스 Translating and Interpreting Service (TIS National) 전화 **131 450**번에 연락하면 Medicare 및 Child Support 보조금과 서비스에 관해 한국어로 상담할 수 있습니다.
- 서비스 센터를 직접 방문하셔도 됩니다.

안내: 호주 국내에서 집전화로 '13' 국번으로 전화하면 어디서든 정액 통화료가 부과됩니다. 통화료는 지역별 전화 요금과 전화 서비스 업체에 따라 다를 수 있습니다. 집전화로 '1800' 국번에 전화하면 통화료가 무료입니다. 공중전화나 휴대폰으로 통화할 경우 시간제 요금이 적용되어 통화료가 더 많이 부과될지도 모릅니다.

책임 면제

본 간행물에 포함된 정보는 보조금과 서비스에 관한 개략적인 안내에 지나지 않습니다. 본인의 특정 상황에 따라 보조금을 청구하고 신청서를 제출할지 여부를 결정하는 것은 본인의 책임입니다.



Get a replacement or duplicate Medicare card using your Medicare online account

Learn how to request a replacement or duplicate Medicare card using your Medicare online account.

Step 1: Sign in

Go to my.gov.au and open your Medicare linked service. Select 'Replacement or duplicate card' from the main menu.

The screenshot shows the Medicare online accounts website. The top navigation bar includes the Australian Government logo, the text 'Medicare online accounts', and buttons for 'Help', 'Contact Us', and 'Return to myGov'. The main content area is titled 'Welcome to Medicare online accounts' and contains three informational boxes. Below these is a section titled 'Select an online service from the list below:' which lists various services. A blue arrow points from the 'Replacement or duplicate card' option in the left-hand navigation menu to the corresponding option in the main list. A red box highlights 'Replacement or duplicate card' in the main list, and a callout box points to it with the text 'Replacement or duplicate card'.

Step 2: Request the replacement or duplicate card

To request a replacement card check the 'Request replacement card' check box and select the reason.

To request a duplicate card only check the 'Request duplicate card' check box.

Select 'SUBMIT'.

The screenshot shows the Medicare online accounts interface. The main heading is "Replacement or duplicate card". Below this, there are two informational boxes: one with a warning icon stating that a duplicate card was included in the last replacement, and another with an info icon stating the previous card was issued on 6 March 2017. The "Your Medicare card details" section shows the current Medicare card number as 230308561, issue number 1, and expiry date 31/03/2022. The "Replacement card" section contains a checkbox for "Request replacement card" and a "Was your card?" section with radio button options: "Lost", "Stolen", "Damaged/destroyed", and "Expired". The "Duplicate card" section contains a checkbox for "Request duplicate card" which is checked. At the bottom, there are three buttons: "SUBMIT", "Clear", and "Cancel".

If you've used your Medicare online account to request a duplicate card before, the 'Request duplicate card box' will have a check mark. If you don't need a duplicate card, you can uncheck this box.

You can only request a duplicate card if there are two or more people listed on a card.

Step 3: Submit card request

Your updated details and a confirmation message letting you know your request has been successful will display after you select 'SUBMIT'.

Select 'RETURN TO ONLINE ACCOUNT' to return to your Medicare online account homepage.

The screenshot shows the Medicare online accounts interface. The page title is "Medicare online accounts" and the sub-header is "Replacement or duplicate card". A confirmation message is displayed in a yellow box: "Your request has been successful. A new card will be sent to the cardholder at their current address held with Medicare, within 10 working days. New Medicare card number: 230308561 Issue number 2 Expiry date 30/04/2022". Below this, the "Your Medicare card details" section shows the current card number (230308561), issue number (1), and expiry date (31/03/2022). The "Replacement card" section has a checked checkbox for "Request replacement card" and radio buttons for "Lost" (selected), "Stolen", "Damaged/destroyed", and "Expired". The "Duplicate card" section has a checked checkbox for "Request duplicate card". At the bottom, a blue button labeled "RETURN TO ONLINE ACCOUNT" is highlighted with a red box.

Confirmation message

Return to online account

Step 4: Signing out

From your homepage you can complete other transactions.

Select 'Return to myGov' to go to your [myGov](#) account.

The screenshot shows the Medicare online accounts homepage. At the top right, there is a navigation bar with 'Help', 'Contact Us', and a 'Return to myGov' button with a myGov logo. A green callout box points to this button with the text 'Return to myGov'. The main content area includes a welcome message, a notice about Medicare cheques, and a list of services to select from. The services are grouped into three categories: Medicare, Australian Immunisation Register, and Australian Organ Donor Register.

For your privacy and security, 'Sign out' when you've finished using your [myGov](#) account.

The screenshot shows the myGov account dashboard. At the top right, there is a 'Sign out' button highlighted with a red box. A green callout box points to this button with the text 'Sign out'. The dashboard includes a greeting, a notification about updating sign-in options, a grid of service tiles (Medicare, My Aged Care, NDIS, Child Support, Jobactive, Atfo, Centrelink, Victorian Housing Register Application), and an inbox messages section with three unread messages from Medicare, Centrelink, and Child Support.

For more information

- go to humanservices.gov.au/onlineguides to view online guides and video demonstrations about using your online account in English
- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch videos with information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.