



使用您的Medicare在线账户更新您的个人信息

学会如何使用您的Medicare在线账户更新您的个人信息。

第1步：登入

登陆my.gov.au，打开您的Medicare链接服务，从主菜单中选择‘Personal information’。

Medicare online accounts

Welcome to Medicare online accounts

Medicare cheques have stopped
Your Medicare benefits can only be paid directly into your nominated bank account. Register or update your bank account details today through the 'Personal details' and then 'Banking details' menu option.

We encourage all Australians to [register](#) their donation decision on the Australian Organ Donor Register. Register your decision today, and make sure your loved ones know your decision.

You can also do most of your Centrelink and Child Support business using self service - find out more at humanservices.gov.au/selfservice

Select an online service from the list below:

- Medicare
 - Lodge a Medicare Claim
 - Medicare Claims History
 - Medicare Safety Net Balance
 - Medicare Unverified Payments
 - Child Dental Benefits Schedule
 - Care Plan Access History
 - Personal information**
 - Banking details
 - Medicare letters online
 - Replacement or duplicate card
- Australian Immunisation Register
 - Immunisation history statement
- Individuals
 - Individual details
- Australian Organ Donor Register
 - Organ donor details

第2步：更新您的个人信息

您可以更新：

- 您的电话号码，包括家庭电话、办公电话、手机和传真号码
- 在家讲的语言
- 您是不是原住民或托雷斯海峡岛民。此项为自愿更新。

更新您原来的信息时，先删除不正确的信息，然后用您现在的个人信息取代。

输入所有资料后，选择‘NEXT’继续操作。

Personal information

Your individual details

Name:
MR BILL JOHNS

[Alternative names](#)

Date of birth:
12/12/1977

Telephone:(home)

Telephone:(work)
0261330351

Mobile:
0412345678

Fax:

Email address:

Language spoken at home:(other than English)

Are you of Aboriginal or Torres Strait Islander origin?[^]

[^] Responding to this question is voluntary.

Medicare card details

Current Medicare card number:
230307717

Issue number:
1

Expiry date:
01/2022

Current card

1
2 JILL JO
3 NEAL J
4 AMY JO

Individual

80036080001

Language spoken at home (other than English)

80036080001

Are you of Aboriginal or Torres Strait Islander origin?

80036080001

Next Reset Cancel

电话（家庭）

电话（办公）

手机

传真

电邮

在家讲的语言（除英语外）

您有原住民或托雷斯海峡岛民的血统吗？

下一步

第3步：更新您的住宅和邮寄地址

更新您的住宅地址时，请选‘Update’复选框，输入您的新资料。按照同样步骤更新您的邮寄地址。

输完后，选择‘NEXT’。

更新

下一步

第4步：确认您的个人信息

先检查确定您更新的个人信息都正确，然后选择‘SUBMIT’。

或者，如果您的个人信息有误：

- 选择‘Back’返回前页，重新输入您的个人信息；或者
- 选择‘Cancel’并重复第2步和第3步。

Australian Government
 Department of Human Services
medicare
 Medicare online accounts
 Welcome! (last visit 03:49 PM EST 28 February 2017)
 Help Contact Us Return to myGov

Personal information

Review the summary of your changes. If your details are correct select 'Submit'.
 If you want to change your details, select 'Back'.

Individual details

Name: MR BILL JOHNS

Date of birth: 12/12/1977

Telephone (home):

Telephone (work): 0261330351

Mobile: 0412345678

Fax:

Email address:

Language spoken at home (other than English):

Are you of Aboriginal or Torres Strait Islander origin?:

Medicare card details

Current Medicare card number: 230507717

Issue number: 1

Expiry date: 01/2022

Current card members

1	BILL JOHNS
2	JILL JOHNS
3	NEAL JOHNS
4	AMY JOHNS

Individual Healthcare Identifier (IHI) number details

IHI number: 8003608000130351

Address details

Residential:	Mailing:
U 120 COWLISHAW ST GREENWAY ACT 2900	U 120 COWLISHAW ST GREENWAY ACT 2900

Privacy and your personal information

Your personal information is protected by law (including the Privacy Act 1988) and is collected by the Australian Government Department of Human Services for administrating payments and services.

Your information may be used by the department, or given to other parties: where you have agreed to that, or where it is required or authorised by law (including for the purpose of research or conducting investigations).

You can get more information about the way in which the department will manage your personal information, including our [privacy policy](#).

提交

返回

取消

第5步：更新后的个人信息

在您选择‘SUBMIT’后，屏幕上将会显示您更新后的个人信息和确认讯息。

选择‘RETURN TO ONLINE ACCOUNT’返回到您的Medicare在线账户首页。

WELCOME! (last visit: 23:19 PM EST 23 February 2017)

Medicare online accounts [Help](#) [Contact Us](#) [Return to myGov](#)

Personal information

Thank you for updating your personal details through your Medicare online account. Please select the 'Return to Online Account' button below to return to the Medicare online account home page.

Individual details

Name: MR BILL JOHNS

Known As:

Date of birth: 12/12/1977

Telephone(home):

Telephone(work): 0261330301

Mobile: 0412345678

Fax:

Email address:

Language spoken at home (other than English):

Are you of Aboriginal or Torres Strait Islander origin?:

Medicare card details

Current Medicare card number: 20007717

Issue number: 1

Expiry date: 01/2022

Current card members

- BILL JOHNS
- JILL JOHNS
- NEAL JOHNS
- AMY JOHNS

Individual Healthcare Identifier (IHI) number details

IHI number: 000360000130301

Address details

Residential

U 1 20 COWLISHAW ST
GREENWAY
ACT 2900

Mailing

U 1 20 C
GR
A 2900

[Submit](#) [Back](#) [RETURN TO ONLINE ACCOUNT](#)

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确认讯息

返回在线账户

第6步：登出

您可以在您的首页上完成其它交易。

选择‘Return to myGov’返回您的 [myGov](#) 账户。

The screenshot shows the 'Medicare online accounts' page. At the top right, there is a navigation bar with 'Help', 'Contact Us', and 'Return to myGov' buttons. The 'Return to myGov' button is highlighted with a red box. A green callout bubble with the text '返回myGov' points to this button. The main content area includes a welcome message, a notice about Medicare cheques, and a list of services to select from. The services are grouped into three categories: Medicare, Australian Immunisation Register, and Australian Organ Donor Register.

为了保护您的隐私和安全，使用完您的 [myGov](#) 账户后，一定要‘Sign out’。

The screenshot shows the myGov user interface. At the top right, there is a 'Sign out' button highlighted with a red box. A green callout bubble with the text '登出' points to this button. The main content area includes a 'Good afternoon' greeting, a notification about updating sign-in options, a grid of service tiles (Medicare, My Aged Care, NDIS, Child Support, Jobactive, ato, Centrelink, Victorian Housing Register Application), and an 'Inbox messages' section with three messages from Medicare, Centrelink, and Child Support.

更多信息

- 登陆humanservices.gov.au/onlineguides查看有关如何使用您的在线账户的英文版在线指南和视频示范
- 登入humanservices.gov.au/yourlanguage阅读、聆听或观看中文版视频信息
- 致电**131 202**用中文向我们了解有关Centrelink福利金与服务的信息
- 拨打Translating and Interpreting Service (TIS National) 翻译与传译服务的电话**131 450**，用中文向我们了解有关Medicare和Child Support（子女抚养费）付款与服务的信息
- 到访服务中心。

请注意：从澳大利亚境内任何地方使用家庭电话拨打‘13’开头的号码按照固定费率收费。该费率可能与本地电话费率不同，而且可能会因电话公司不同而异。使用家庭电话拨打‘1800’开头的电话免费。使用公共电话和手机拨打可能会计时收费，而且费率较高。

免责声明

本出版物所含信息仅限用作福利金和服务指南。您需要自行决定是否希望根据自己的特定情况申请福利金并提交申请表。



Update your personal information using your Medicare online account

Learn how to update your personal information using your Medicare online account.

Step 1: Sign in

Go to my.gov.au and open your Medicare linked service, select 'Personal information' from the main menu.

The screenshot shows the Medicare online accounts website. The left-hand navigation menu is expanded to show 'Personal details', with 'Personal information' selected and highlighted by a blue arrow. The main content area displays a 'Welcome to Medicare online accounts' message with several informational boxes. Below the messages, there is a section titled 'Select an online service from the list below:' which contains a list of services. The 'Personal information' service is highlighted with a red box, and a green callout box labeled 'Personal information' points to it. Other services listed include 'Lodge a Medicare Claim', 'Medicare Claims History', 'Medicare Safety Net Balance', 'Medicare Unverified Payments', 'Child Dental Benefits Schedule', 'Care Plan Access History', 'Banking details', 'Medicare letters online', and 'Replacement or duplicate card'. To the right of this list are other service categories: 'Australian Immunisation Register', 'Individual', and 'Australian Organ Donor Register'.

Step 2: Update your personal information

You can update:

- your phone numbers including home, work, mobile and fax
- the language spoken at home
- if you are of Aboriginal or Torres Strait Islander origin. This is a voluntary update.

To update your existing details, delete the incorrect information and replace it with your current personal information.

After you have entered all details, select 'NEXT' to continue.

Personal information

The screenshot shows a web form titled 'Personal information' divided into two main sections: 'Your individual details' and 'Medicare card details'. The 'Your individual details' section contains fields for Name (MR BILL JOHNS), Date of birth (12/12/1977), Telephone (home), Telephone (work) (0261330351), Mobile (0412345678), Fax, Email address, Language spoken at home (other than English), and a question about Aboriginal or Torres Strait Islander origin. The 'Medicare card details' section includes Current Medicare card number (230307717), Issue number (1), and Expiry date (01/2022). Below these are sections for 'Current card' and 'Individual'. At the bottom, there are buttons for 'NEXT', 'Reset', and 'Cancel'. A red box highlights the 'NEXT' button. Green callout boxes with lines pointing to specific fields contain the following text: 'Telephone (home)', 'Telephone (work)', 'Mobile', 'Fax', 'Email address', 'Language spoken at home (other than English)', 'Are you of Aboriginal or Torres Strait Islander origin?', and 'Next'.

Step 3: Update your residential and mailing address

To update your residential address select the 'Update' box and enter your new details. Do the same to update your mailing address.

Once completed select 'NEXT'.

The screenshot shows the Medicare online accounts interface. The page title is 'Medicare online accounts' and the sub-section is 'Personal information'. Under 'Address details', there are two sections: 'Residential' and 'Mailing'. Both sections show the address 'U 1 20 COWLISHAW ST GREENWAY ACT 2900'. Each section has an 'Update' button highlighted with a red box. A blue arrow points from the 'Update' button in the 'Mailing' section to the 'NEXT' button in the 'Residential' section. A callout box labeled 'Update' points to the 'Update' button in the 'Mailing' section. Another callout box labeled 'Next' points to the 'NEXT' button. Below the address details, there is a 'NEXT' button highlighted with a red box, along with 'Reset' and 'Cancel' buttons. A privacy notice is visible at the bottom of the page.

Step 4: Confirm your personal information

Check your updated personal information is correct and select 'SUBMIT'.

Or, if any of your information is wrong:

- select 'Back' to go back to the previous screen and re-enter your details, or
- select 'Cancel' and repeat steps 2 and 3.

medicare

show all hide all

- Home
- Lodge a Medicare Claim
- History and statements
- Personal details
 - Personal information
 - Banking details
 - Medicare letters online
 - Replacement or duplicate card
 - Alternative names
- Immunisation history statement
- Organ donor details
- Support
- Contact Us
- Submit a complaint or provide feedback

Medicare online accounts Help Contact Us Return to myGov

Personal information

Review the summary of your changes. If your details are correct select 'Submit'.
If you want to change your details, select 'Back'.

Individual details

Name: MR BILL JOHNS

Date of birth: 12/12/1977

Telephone (home):

Telephone (work): 0261330351

Mobile: 0412345678

Fax:

Email address:

Language spoken at home (other than English):

Are you of Aboriginal or Torres Strait Islander origin?:

Medicare card details

Current Medicare card number: 230307717

Issue number: 1

Expiry date: 01/2022

Current card members

- 1 BILL JOHNS
- 2 JILL JOHNS
- 3 NEAL JOHNS
- 4 AMY JOHNS

Individual Healthcare Identifier (IHI) number details

IHI number: 8005608000130351

Address details

Residential: U 1 20 COWLISHAW ST, GREENWAY, ACT 2900

Mailing: U 1 20 COWLISHAW ST, GREENWAY, ACT 2900

SUBMIT **Back** **Cancel**

Privacy and your personal information

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You can get more information about the way in which the department will manage your personal information, including our [privacy policy](#).

Step 5: Personal information updated

Your updated personal details and a confirmation message will display after you select 'SUBMIT'.

Select 'RETURN TO ONLINE ACCOUNT' to return to your Medicare online account homepage.

The screenshot displays the Medicare online accounts interface. At the top, a navigation bar includes the Australian Government logo, the text 'Medicare online accounts', and links for 'Help', 'Contact Us', and 'Return to myGov'. The main heading is 'Personal information'. A yellow confirmation message box at the top states: 'Thank you for updating your personal details through your Medicare online account. Please select the 'Return to Online Account' button below to return to the Medicare online account home page.' Below this, the page is divided into several sections: 'Individual details' (Name: MR BILL JOHNS, Known As, Date of birth: 12/12/1977, Telephone, Mobile: 0412345678, Fax, Email address, Language spoken at home, Are you of Aboriginal or Torres Strait Islander origin?), 'Medicare card details' (Current Medicare card number: 20007717, Issue number: 1, Expiry date: 01/2022), 'Current card members' (Listed as 1. BILL JOHNS, 2. JILL JOHNS, 3. NEAL JOHNS, 4. AMY JOHNS), and 'Individual Healthcare Identifier (IHI) number details' (IHI number: 800360000130001). At the bottom, there are 'Residential' and 'Mailing' address sections. A red box highlights the 'RETURN TO ONLINE ACCOUNT' button at the bottom center. A green callout bubble points to the confirmation message, and another green callout bubble points to the highlighted button.

Step 6: Signing out

From your homepage you can complete other transactions.

Select 'Return to myGov' to go to your [myGov](#) account.

The screenshot shows the Medicare online accounts page. At the top right, there is a navigation bar with 'Help', 'Contact Us', and 'Return to myGov' buttons. The 'Return to myGov' button is highlighted with a red box. A green callout bubble points to this button with the text 'Return to myGov'. The main content area includes a welcome message, a notice about Medicare cheques, and a list of online services. The 'Return to myGov' button is located in the top right corner of the page.

For your privacy and security, 'Sign out' when you've finished using your [myGov](#) account.

The screenshot shows the myGov homepage. At the top right, there is a navigation bar with 'Home', 'Services', 'Inbox', and 'Account settings' links. The 'Sign out' button is highlighted with a red box. A green callout bubble points to this button with the text 'Sign out'. The main content area includes a greeting, a notification about sign-in options, a grid of service tiles (Medicare, My Aged Care, NDIS, Child Support, Australian JobSearch, Australian Taxation Office, Centrelink, Victorian Housing Register Application), and an inbox messages section.

For more information

- go to humanservices.gov.au/onlineguides to view online guides and video demonstrations about using your online account in English
- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch videos with information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.