



መንነት ምግባር

ንክፍሊት ወይኛ ግልጋሎት ከውሃበካ ከተምልከት እንከሎ መለለዩ መንነት ከትገልጽ የድልየካ ይኸውን። ዝደሌኻሉ ደኩመንቲ ብናጻ ከነትርጉመልካ ንክእል ኢና።

በለስተ ዓይነት መለለዩ ደኩመንቲታት ከተቆርብ ኣለካ፡

- ብውሑድ ሓደ ንመጀመሪ ዝኸውን ደኩመንቲ
- ናትካ ክልተ ደኩመንቲታት ቐዳማይ ደኩመንቲታ ከኸውን ይኸእል፤ ወይኛ
- ናትካ ሓደ ደኩመንቲ ቐዳማይ ደኩመንቲታ ከኸውን ከምዝኸእልን፤ እቲ ሓደ ድማ ካልኣዋይ ደኩመንቲ ከኸውን ይኸእል።

ካብዘም ደኩመንቲታ ውሽጢ ብውሑድ ሓደ ናትካ ፎቶ ዘለዎ ከኸውን ኣለዎ። ኩሎም ደኩመንቲታት ኣሪጅናል ዘይተቐድሐ ከኸውን ከምዘለዎን ብቲ ዝሓተባሉ ስም ሓደ ዓይነት ከኸውን ኣለዎ ወይኛ ስምካ ዝለወጥኻሉ ማስረጃ ከተቆርብ ኣለካ።

ንናትካ ደኩመንቲታት ንምርካብ ጸገም እንተሃልዩካ ቐልጢፍካ ኣፍልጠና።

ካልእ ክፍሊት ከትሓትት ወይኛ ንናትካ መንነት እንዳጋና ገምጋም ከንገብር እንተደለና ንደኩመንቲታት ከምሓዳሽ ከተእትው ምሕታት የድልየና ይኸውን።

ንመጀመሪ ደኩመንቲ — ዝተወለድካሉ ወይኛ መዓዝ ኣውስትራሊያ ከምዝኣተካ ንምግባር

ደኩመንቲ	ዝርዝር መረዳእታ
ናይ ኣውስትራሊያ ልደት ምስኽር ወረቐቲ	ብሽምካ ሙሉእ ልደት ምስኽር ወረቐቲ ወይኛ ቐድሚ ሕጂ ተመዝጊቡ ንዝነበረ ሽምን ብናይ Births, Deaths and Marriages ዝተውሃበ ንተሓጽሮ መረዳእታ ልደት ወይኛ ካርዲታት ክንቐበል ኣይንኸ እልን።
ናይ ኣውስትራሊያዊ ቪዛ	ከም ነባራይ ወይኛ ዝገብረ ናብ ኣውስትራሊያ ከትእትው እንከሎ ብናትካ ስም ወይካ ቐድሚ ሕጂ ብዝነበረ ስም ጉዳይ እዋናዊ ከኸውን ኣለዎ። እቲ ቪዛ ብኤሌክትሮኒክስ ኣቢሉ ተዋሂቡ ይኸውን፤ ነዙይ ክንፈልጦ ንክእል ኢና።
Australian Citizenship Certificate (ኣውስትራሊያዊ ዜግነት ምስኽር ወረቐቲ)	ብናትካ ስም ወይኛ ብቐደም ስምካ ይውሃብ። ናትካ ስም ብናይ ወለድካ ምስኽር ወረቐቲ እንተተራእዩ፤ ነዙይ ከትጥቐሙሉ ትኸ እል።
ImmiCard (ኢ.ሚ.ግሪቭን ካርዲ)	ፎቶ ዘለዎ መለለዩ ካርዲ ብስምካ ወይኛ ብቐደም ስምካ ብናይ ኢ.ሚ.ግሪቭንን ደብ ሓለዎ መምርሒ/ Department of Immigration and Border Protection ኣቢሉ ይውሃብ
ናይ ኣውስትራሊያዊ ፓስፖርቲ	እዋናዊ ዝኾነ ፓስፖርቲ ብስምካ ወይኛ ብቐደም ስምካ።
ንመንነት መለለዩ ምስኽር ወረቐቲ/Certificate of Identity	ብናትካ ስም ወይኛ ብቐደም ስምካ ብናይ ወጻእ ጉዳይን ንግዲ መምርሒ/Department of Foreign Affairs and Trade ኣቢሉ ይውሃብ
ንደኩመንቲ መለለዩ/Document of Identity	ብናትካ ስም ወይኛ ብቐደም ስምካ ብናይ ወጻእ ጉዳይን ንግዲ መምርሒ/Department of Foreign Affairs and Trade ኣቢሉ ይውሃብ

ቐዳማይ ደኩመንቲታት— ብቲ ማሕበረሰብ ውሽጢ ትጥቐሙሉ መለለዩ ንምርኣይ

ደኩመንቲ	ዝርዝር መረዳእታ
ናይ ኣውስትራሊያ ማኪና— ሞተር መጉዳዚያ መዘወሪ ፍቓድ	እዋናዊ ዝኾነ ናትካ ስም፤ ፎቶን ፊርማ ዘለዎ መዘወሪ ፍቓድ፤ ናይ ለማዲ ፍቓድ ወይኛ ግዚያዊ መዘወሪ ፍቓድ።
ናይ ኣውስትራሊያ መርዓ ምስኽር ወረቐቲ	ብናይ መምሕድዳር ግዝዓት ወይኛ ተራቶርይ መንግሥቲ ዝተውሃበ ብናይ ቤተክርስቲያን ወይኛ መርዓ ብዘዳልዉ ንዝተውሃበ ምስኽር ወረቐቲ ኣይንቐበሎን ኢና።
ናይ ወጻእ ሃገር ፓስፖርቲ	ናይ መእተዊ ፈቃድ ማሕተም ወይኛ ቪዛ ዘለዎ ብኸልእ ሃገር ዝተውሃበ እዋናዊ ዝኾነ ፓስፖርቲ ይኸውን። እቲ ቪዛ ብኤሌክትሮኒክስ ኣቢሉ ተዋሂቡ ይኸውን፤ ነዙይ ክንፈልጦ ንክእል ኢና።



ዶክመንቲ	ዝርዝር መረዳኢታ
ንዕደመ ካርዲ መረጋገጺ	ብናትኻ ስም ምስ ፎቶ ወይኻ ዕርማ ዘለዎ ብናይ መምህራን ግዛዓት ወይኻ ተራቶርይ መንግሥቲ ዝተውሃበ እዋናዊ ካርዲ። ብዛዕባ ናይ ዕደመ ካርዲ መረጋገጺ ዝበለጸ መረዳኢታ ንምርካብ ኣብ ዌብሳይት ምርኣይ።
ንተኸሰት ወይኻ ንጦር መሳርሒ ፍቓድ	ናትኻ ስም ምስ ፎቶ ወይኻ ዕርማ ዘለዎ እዋናዊ ፍቓድ። ውሑድ ወይኻ መክላይ ዝኾነ ፍቓድ ክንቐበል ኣይንክእልን።
ካልኣዊ ናይ ተማሃራይ መለለዩ/ID ካርዲ	እዋናዊ ዝኾነ ካልኣዊ ናይ ተማሃራይ መለለዩ/ID ካርዲ ብስምካኻ ንምስናትካ ፎቶ ወይኻ ዕርማ ዘለዎ። እዚ ንስኻ መንእሰይ ካብ ትሕቲ 18 ዓመት እንተኾይንካን ኻልእ ጎድመንቲታት እንተዘይሃልዩካ እዩ።

ካልኣዊ ዝኾኑ ዶክመንቲታት—ኣብቲ ማሕበረሰብ ውሽጢ ንናትኻ መለለዩ ንምርኣይ እዩ።

ዶክመንቲ	ዝርዝር መረዳኢታ
ንሓለዎ ድሕንነት ፍቓድ	እዋናዊ ዝኾነ ሓልዮት ድሕንነት ኢንዱስትሪ ወይኻ ብተዓዛቢ ንምቁጽጻር ፍቓድ። እዚ ፍቓድ ብናትኻ ስም ክኸውን ከምዘለዎን ንናትኻ ፎቶ ወይኻ ዕርማ ከርእይ ኣለዎ።
ባንኪ ወይኻ ናይ ፋይናንሻል ትኻላት ካርዲ፤ ጽሑፋዊ መግለጺ ወይኻ መሕለፊ ወረቐቲ/passbook	<ul style="list-style-type: none"> እዋናዊ ዝኾነ ATM ክረዲት ወይኻ ናይ እዳ ካርዲ ምስናትኻ ስምን ፊርማ ዘለዎ ብናይ ባንኪ፣ ክረዲት ማሕበር ወይኻ ብሕጻን ማሕበር ዝተውሃበ፤ ወይኻ ካብ ዝሰርሕ ኣካውንቲ ምስናትኻ ስምን ኣድራሻ ዘለዎ ጽሑፋዊ መግለጺ ወይኻ መሕለፊ ወረቐቲ/passbook። <p>ካብ ወጻእ ሃገር ባንኪ ወይኻ ትኻላት ዘሎ ዶክመንቲታት ክንቐበል ኣይንክእልን።</p>
ናይ ሕጻን ልደት ምስኽር ወረቐቲ	ናይ ኣውስትራሊያ ልደት ምስኽር ወረቐቲ ዘርእዮ ንናትኻ ስም ከም ወላዲ ወይኻ መንዚት ይኸውን።
ናይ መከላኸሊ ሓይሊ መንነት መለለዩ ካርዲ	ብናይ ኣውስትራሊያ መከላኸሊ ሓይሊ//Australian Defence Force ኣቢሉ ከምዝውሃብ እዎ ንናትኻ ስምን ፎቶ ወይኻ ዕርማ የርእይ እዩ።
ናይ ኣውስትራሊያ ሕጋዊ ፍትሕ ወረቐቲ	ብናትኻ ስም ወይኻ ብቐደም ስምኻ፤ ንኣብነት፡ Decree Nisi ወይኻ Decree Absolute።
ናይ ትምህርቲ ምስኽር ወረቐቲ	ካብ ቤት ትምህርቲ፤ ተፍ/TAFE፤ ዩኒቨርስቲ ወይኻ ዝተመዘገበ ናይ ሥልጠና ድርጅት ብናትኻ ስም ወይኻ ብቐደም ስምኻ ዝተመዘገበ ናይ ሞያ ምስኽር ወረቐቲ።
ናይ ኣካዳሚ ትምህርቲ ዝገልጽ ጽሑፋዊ ወረቐቲ	ካብ ኣውስትራሊያ ዩኒቨርሲቲ ብናትኻ ስም ወይኻ ብቐደም ስምኻ ዘለዎ።
ናይ ልቓሕ ንብረት/Mortgage ወረቐቲ	ን ኣውስትራሊያ ንብረት ብናትኻ ስም ወይኻ ብቐደም ስምኻ ብሕጋዊ ዝተውሃበ ናይ ልቓሕ መግለጺ ወረቐቲ።
ስም ለውጢ	ብሕጋዊ ዝተቐየረ ስም ወይኻ ስምምዕነት መውሃቢ ምስኽር ወረቐቲ።
ወታደር ንዝነበረ ዚምልከት/ Veterans' Affairs ካርዲ	እዋናዊ ዝኾነ ብናትኻ ስም።
ናይ ተኻራይን ዘኻርይ ስምምዕነት ወይኻ ኮንትራት ንናትኻ ስምን ኣድራሻ ከርእይ ኣለዎ።	ኣብዚ እዋን ዘሎ መደባዊ ናይ ተኻራይን ዘኻርይ ስምምዕነት ወይኻ ኮንትራት ንናትኻ ስምን ኣድራሻ ከርእይ ኣለዎ።
ናይ ሞተር መጉዳዚያ መዝገብ	ኣብዚ እዋን ዘሎ መዝገብ ንናትኻ ስም፤ ኣድራሻን ንዝገዛእኻሉ ማስረጃ ከርእይ ኣለዎ።
ብናይ ወጻእ ሃገር መንግሥቲታት ዝተውሃበ ዶክመንቲታት።	ኣብ ወጻእ ልደት፤ መርዓ ወይኻ ናይ ትምህርቲ ምስኽር ወረቐቲ፤ ዝተጻረየ ፓስፖርቲ፤ ማኪና መዘወሪ ፍቓድ ወይኻ ናይ ዜግነት ምስኽር ካርዲ ይኸውን።
ናይ ኣውስትራሊያ መንግሥቲ ዝሃበ ፎቶ ዘለዎ መለለዩ/ID ካርዲ	ኣብዚ እዋን ብናትኻ ስም ናይ ኣውስትራሊያ ዜግነት ካርዲ ብናይ መምህራን ግዛዓት ወይኻ ተራቶርይ መንግሥታት ኣቢሉ ይውሃብ።
ናይ መሬት ግብሪ መጠን መተሓሳስቢ	መኸፊሊ መተሓሳስቢ ወረቐቲ ብናትኻ ስም ኾይኑ ትሕቲ 12 ኣዋርሒ ዝተቐመጥኻሉ ኣድራሻ የርእይ እዩ።
መገልገሊ ፍጅታ ኣካውንቲ	ናይ ማይ፤ ጋዝ፤ ኤሌትሪክ ወይኻ ሰልኪ ኣካውንቲ ዝኸፈሎ ብናትኻ ስም ኾይኑ ትሕቲ 12 ኣዋርሒ ንዝነበርኻሉ ኣድራሻ ዘር እይ ደረሰኝ ኣለዎ።
ናይ ተማሃራይ መለለዩ/ ID ካርዲ	ካብ ካልኣይ ብርኪ ቤት ትምህርቲ፤ ተፍ/TAFE ፤ ዩኒቨርስቲ ወይኻ ዝተመዘገበ ናይ ሥልጠና ድርጅት ብናትኻ ስም ወይኻ ብቐደም ስምኻ ዝተመዘገበ ናይ ሞያ ምስኽር ወረቐቲ።
ንምርጫ ምምዘጋብ	ብናትኻ ስምን ኣድራሻኻ ዘርእይ ናይ ምርጫ መረጋገጺ ማስረጃ።
ኣብ ኣየር ሥራሕ ድሕንነት መለለዩ ካርዲ	ብናትኻ ስምን ፎቶ ወይኻ ዕርማ ዘለዎ እዋናዊ ዝኾነ ካርዲ።

ዶክመንቲ	ዝርዝር መረዳኢታ
ንባሕሪ መርከብ/Maritime ድሕንነት መለለዩ ካርዲ	ብናትኻ ስምን ፎቶ ወይኻ ደርማ ዘለዎ እዋናዊ ዝኾነ ካርዲ።
ናይ ፖሊስ መለዩ ካርዲ	ብናትኻ ስምን ፎቶ ወይኻ ደርማ ዘለዎ እዋናዊ ዝኾነ ካርዲ።
ካብ ማእሰርቲ መውጽኢ ምስኽር ወረቐቲ	ብናትኻ ስምን ፎቶ ወይኻ ደርማ ዘለዎ ካርዲ።
ናይTangentyere ማሕበረሰብ መለለዩ/ID ካርዲ	ብናትኻ ስምን ፎቶ ዘለዎ እዋናዊ ዝኾነ ካርዲ።

ሕጋዊ ንዝኾነ ናትኻ ስም ወይኻ ዕለት ትውልዲ ምልዋጥ ወይኻ ምስትኽኻል

ንናትኻ ሕጋዊ ዝኾነ ስም ንምልዋጥ ወይኻ ንዝተወለድኻሉ ዕለት ከተስተካከሎ እንተደሊኻ ንኣና ምሕባር ኣገዳሲ እዩ። ንናትኻ ሕጋዊ ዝኾነ ስም ወይኻ ንዝተወለድኻሉ ዕለት ንምልዋጥ እም ከትውለድ እንከሎ ብልደት፣ ሞትን መርዓ/Births, Deaths and Marriages ወይኻ ብ ኢሚግሬሽንን ዶብ ሓለዋ መምርሒ/Department of Immigration and Border Protection ዝተውሃበ ደገፍ ዶክመንቲ ንኣና ከትህበና ይግባእ። ቐዳሕ ስለዘይንቐበል ኣሪጅናል ዘይቐዳሕ ከኸውን ኣለዎ፣ በዚ ውን ብሕጋዊነት ዝተረጋገጸ ምስክርነት ዘለዎ ቐዳሕ ወረቐቲ ዘኸተተ እዩ።

ብተቐባልነት ዘለዎም ዶክመንቲታት ዚኸተተ፡

- መርዓ ምስኽር ወረቐቲ፣ ይኹን እምበር ብክብረ በዓል ዝተደገፈ ምስኽር ወረቐቲ ኣይኾነን
- ስም ዝተቐየረሉ ምስኽር ወረቐቲ
- ልደት ምስኽር ወረቐቲ፣ በሓዳሽ ስም ዝተውሃበ ምስኽር ወረቐቲ ዘኸተተ፣ ወይኻ
- ብናይ Department of Immigration and Border Protection ዝተውሃበ ዶክመንቲ እዚ ውን ን ኣውስትራሊያ ፓሶርቲ ዘኸተተ ይኸውን።

ንዝበለጸ መረዳኢታ

- ብ እንግሊዝኛ ዝበለጸ መረዳኢታ ንምርካብ ናብ ዌብሳይቲ humanservices.gov.au/identity ምእታውን
- ብናትኻ ቋንቋ መረዳኢታ ከትንብበሉ፣ ከትሰምኡሉ ወይኻ ብቪዲዮ ከትከታተሎ ትኽእል ናብ ዌብሳይቲ humanservices.gov.au/yourlanguage ምእታው።
- ብዛዕባ ሰንተርሊንክ/Centrelink ክፍሊትን ግልጋሎት ብናትኻ ቋንቋ ከተዘራርበና ብስልኪ **131 202** ምድዋል።
- ብዛዕባ መዲካር/Medicare ከም ኡውን ደገፍ ሕጻን/Child Support ክፍሊትን ግልጋሎት ብናትኻ ቋንቋ ንከተዘራርበና ንትርጉምን ኣስተርጓሚይን/ Translating and Interpreting Service (TIS National) ብስልኪ **131 450** ምድዋል።
- ንኣገልግሎት መውሃቢ ማእከል ምጉብናይ።

መተሓሳስቢ፡ ኣውስትራሊያ ውሽጢ ካብዝኾነ ቦታ ኾይንካ ብገዛ ስልኪ ጌርካ ናብ '13' ቁፅራታት ንምድዋል ክፍሊት ዋጋ ዝተወሰነ እዩ። እቲ መጠን ክፍሊት ዋጋ ከምቲ ዝድወለሉ ከባቢ ከምዝፈላለይ ከምኡውን ከምቲ ተለፎን ኣገልግሎት ውሃብቲ እቲ ክፍሊት ዋጋ ይፈላለይ እዩ። ኣብ ገዛ ኾይንኻ ብቁፅሪ '1800' ምድዋል ብናጻ እዩ። ካብ ሕዝባዊን ሞባይል ስልኪ ኾይንኻ ምድዋል ከምቲ ዝወሰዶ ግዜ ብዙሕ የኸፍል እዩ።

ኣይናተይን ምባል

በዙይ ጽሑፋዊ ሕትመት ዘሎ መረዳኢታ ብዛዕባ ክፍሊትን ኣገልግሎታት ምእንታን መምርሒ ከኸውን ጥራይ ተባሂሉ ዝወጸ እዩ። ንክፍሊት ከተምልከት ትደሊ እንተኾይንካ እም እቲ ማመልከቻ ብዘለኻ ፍሉይ ኮነታት መሰረት ንምጻኑ ምውሳን ናትኻ ሓላፍነት እዩ።



Confirm your identity

You may need to confirm your identity when you claim a payment or service. We can translate documents needed for your claim, for free.

You need to provide three identity documents:

- at least one **commencement document**
- two of your documents can be **primary documents**, or
- one of your documents can be a **primary document** and one can be a **secondary document**.

At least one of these documents must have a photo of you on it. All documents must be original and be in the same name as your claim, or you need to provide evidence of a change of name.

If you have trouble getting your documents, let us know as soon as you can.

We may ask you to resubmit documents if you claim another payment or we need to review your identity.

Commencement document—to confirm your birth or arrival in Australia

Document	Details
Australian birth certificate	A full birth certificate in your name or former name registered with and issued by Births, Deaths and Marriages . We can't accept birth extracts or birth cards.
Australian visa	Must be current when you entered Australia as a resident or tourist and issued in your name or former name. The visa may have been issued electronically, we can verify this.
Australian Citizenship Certificate	Issued in your name or former name. If your name appears on your parents' certificate, you can use that.
ImmiCard	A photo identity card issued in your name or former name by the Department of Immigration and Border Protection.
Australian passport	Current passport in your name or former name.
Certificate of Identity	Issued in your name or former name by the Department of Foreign Affairs and Trade.
Document of Identity	Issued in your name or former name by the Department of Foreign Affairs and Trade.

Primary documents—to show the use of your identity in the community

Document	Details
Australian driver licence—motor vehicle	Current licence, learner permit or provisional licence in your name with your photo or signature.
Australian marriage certificate	Issued by a state or territory government. We can't accept ceremonial, church or celebrant issued certificates.
Foreign passport	Current passport issued by another country, with a valid entry stamp or visa. The visa may have been issued electronically, we can verify this.
A proof of age card	Current card issued by state or territory government in your name with your

Document	Details
	photo or signature. Refer to the proof of age card website for more information.
Shooter or firearm licence	Current licence in your name with your photo or signature. We can't accept minor or junior permits or licences.
Secondary student ID card	Current secondary student ID card in your name with your photo or signature. This is only if you are younger than 18 and don't have the other documents.

Secondary documents—to show the use of your identity in the community

Document	Details
Security licence	Current security protection industry or crowd control licence. It must be in your name and show your photo or signature.
Bank or financial institution card, statement or passbook	<ul style="list-style-type: none"> • Current ATM, credit or debit card with your name and signature issued by a bank, credit union or building society, or • Statement or passbook from an active account with your name and address. <p>We can't accept documents from foreign banks or institutions.</p>
Child's birth certificate	Australian birth certificate that shows your name as a parent or guardian.
Defence Force identity card	Issued by the Australian Defence Force and shows your name and photo or signature.
Australian divorce papers	In your name or former name, for example, a Decree Nisi or Decree Absolute.
Educational certificate	Qualification certificate from a school, TAFE, university or Registered Training Organisation in your name or former name.
Certified academic transcript	From an Australian university in your name or former name.
Mortgage papers	Legally drawn mortgage papers for an Australian property in your name or former name.
Name change	Legal change of name or deed poll certificate.
Veterans' Affairs card	Current card in your name.
Tenancy agreement or lease	Current formal agreement or lease in your name and showing your address.
Motor vehicle registration	Current registration showing your name, address and proof of payment.
Documents issued by foreign governments	Foreign birth, marriage or education certificate, lapsed passport, driver licence or national identity card.
Australian government issued photo ID card	Current Australian, state or territory government issued card in your name.
Rates notice	Paid notice in your name and showing your address that is less than 12 months old.
Utility account	Paid water, gas, electricity or phone account in your name and showing your address that is less than 12 months old, and has a receipt number.
Student ID card	Current card from a secondary school, TAFE, university or Registered Training Organisation in your name with your photo or signature.
Electoral enrolment	Proof of enrolment card in your name and showing your address.

Document	Details
Aviation security identity card	Current card in your name with your photo or signature.
Maritime security identity card	Current card in your name with your photo or signature.
Police identity card	Current card in your name with your photo or signature.
Prison release certificate	In your name with your photo or signature.
Tangentyere Community ID card	Current card in your name and with your photo.

Changing or correcting your legal name or date of birth

It's important to tell us if you change your legal name or if your date of birth is incorrect. To change or correct your legal name or date of birth, you'll need to provide us with a supporting document issued by Births, Deaths and Marriages or the Department of Immigration and Border Protection. This must be an original document as we can't accept copies, including certified copies.

Acceptable documents include a:

- marriage certificate, but not a ceremonial certificate
- change of name certificate
- birth certificate, including a reissued certificate in the new name, or
- document issued by the Department of Immigration and Border Protection such as an Australian passport.

For more information

- go to humanservices.gov.au/identity for more information in English
- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch videos with information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.