



确认身份

申领福利金或服务时，您可能需要确认您的身份。我们可以免费翻译您申领福利金所需的文件。

您需要提供三个身份证件：

- 至少有一个是**初始身份文件**
- 两个文件可以都是**主身份文件**，或者
- 一个文件为**主身份文件**，而另一个为**辅助身份文件**。

这些文件中至少有一个必须带有个人照片。所有文件必须是原件，并且与您所声称的名字相同，或者您需要提供更名证据。

如果您在提供身份文件方面有困难，请尽快通知我们。

如果您申领其他福利金，或者我们需要查看您的身份，那么我们可能会要求您重新提交文件。

初始文件——确认您何时出生或抵达澳大利亚

文件	详情
澳大利亚出生证	以当前或曾用名登记的完整出生证，签发机构需为 Births, Deaths and Marriages 。我们不接受出生信息摘要或出生卡。
澳大利亚签证	当您作为居民或游客进入澳大利亚时，所持签证必须是最新签发的签证，且所载名字必须为您的当前名或曾用名。您所持签证可以是电子签证，我们可以验证这一点。
Australian Citizenship Certificate	以您当前名或曾用名签发。如果您父母的公民证上有您的名字，那么您可以使用该公民证。
ImmiCard	Department of Immigration and Border Protection 以您的当前名或曾用名签发的带有您个人照片的身份证件。
澳大利亚护照	以您的当前名或曾用名签发的当前护照。
Certificate of Identity	由 Department of Foreign Affairs and Trade 以您的当前名或曾用名签发。
Document of Identity	由 Department of Foreign Affairs and Trade 以您的当前名或曾用名签发。

主身份文件——显示您在社区中所使用的身份文件

文件	详情
澳大利亚驾驶执照——机动车辆	在您名下且带有您个人照片和签名的当前驾照、初学者驾照或临时驾照。
澳大利亚结婚证	由州或领地政府颁发。我们不接受由仪式、教堂或宗教司仪颁发的证书。
外国护照	由另一国签发且带有有效的入境章或签证的当前护照。您所持签证可以是电子签证，我们可以验证这一点。



文件	详情
年龄证明卡	在您名下且带有您个人照片或签名的当前年龄证明卡，签发单位需为州或领地政府。有关更多信息，请参阅年龄证明卡网站。
射手或枪支许可证	在您名下且带有您个人照片或签名的当前许可证。我们不接受未成年人许可证或执照。
中学学生卡	在您名下且带有您个人照片或签名的当前中学学生卡只有在您的年龄小于18岁，且没有其他文件时，方可使用。

辅助文件——显示您在社区中所使用的身份文件

文件	详情
保安执照	当前安防行业或人群控制许可证。该许可证必须在您的名下且载有您的照片或签名。
银行或金融机构卡、对账单或存折	<ul style="list-style-type: none"> 由银行、信用社或建筑协会签发的带有您姓名和签名的当前ATM卡、信用卡或借记卡，或者 以您的名字和地址开设的常用账户的对账单或存折 <p>我们不接受来自外国银行或机构的文件。</p>
子女的出生证	显示您为父母或监护人的澳大利亚出生证。
国防部身份证	由 Australian Defence Force 签发，并载有您的名字和照片或签名。
澳大利亚离婚证件	以您的当前名或曾用名签发的证件，例如 Decree Nisi 或 Decree Absolute 。
学历证书	以您的当前或曾用名签发的中小学、TAFE、大学或注册培训机构的学历证书。
经认证的成绩单	以您当前名或曾用名签发的澳大利亚大学成绩单。
抵押贷款文件	在您当前名或曾用名下澳大利亚物业的合法抵押文件。
更换名字	合法更名证书或更名公证。
Veterans' Affairs 卡	在您名下且当前有效的Veterans' Affairs卡
租赁协议或租约	在您名下且载有您的地址的当前正式协议或租约。
机动车登记文件	显示您的姓名、地址和付款证明的当前机动车登记文件。
外国政府签发的文件	外国出生、结婚或学历证书、失效护照、驾驶执照或国民身份证。
澳大利亚政府签发带有照片的身份卡	在您名下由澳大利亚联邦、州或领地政府签发的当前身份卡。
市政税通知书	在您名下且显示您的地址的已付费市政税通知书，且签发时间没有超过12个月。
水电煤等账单	在您名下且载有您的地址的已付费水、煤气、电力或电话账单，签发日期不得超过12个月，并且要有收据号码。
学生身份卡	在您名下且带有您的照片或签名的中学、TAFE、大学或注册培训机构的当前身份卡。
选举登记	在您名下且载有您地址的登记证明。
航空安全身份卡	在您名下且带有您的照片或签名的当前航空安全身份卡。
海事安全身份卡	在您名下且带有您的照片或签名的当前航空安全身份卡。
警察身份卡	在您名下且带有您的照片或签名的当前航空安全身份卡。

文件	详情
监狱释放证	在您名下且带有您的照片或签名。
Tangentyere社区身份卡	在您名下且带有您的照片的当前社区身份卡。

更改或更正您的法定姓名或出生日期

如果您更改您的法定姓名或您的出生日期不正确，则请告知我们。若要更改或更正您的法定姓名或出生日期，您需要向我们提供由 **Births, Deaths and Marriages**或**Department of Immigration and Border Protection** 签发的证明文件。文件必须是原件，因为我们不接受副本，包括公证件。

符合规定的文件包括：

- 结婚证书，但不包括礼仪证书
- 更名证书
- 出生证明，包括以新名字重新颁发的证书，或
- 由 **Department of Immigration and Border Protection** 签发的文件，如澳大利亚护照。

更多信息

- 请访问 humanservices.gov.au/identity 获得更多英文信息
- 请访问 humanservices.gov.au/yourlanguage 阅读、收听或观看相关中文信息。
- 请拨打 **131 202** 用中文与我们沟通，了解 **Centrelink** 的福利金及服务。
- 请拨打 **131 450**，联系 **Translating and Interpreting Service (TIS National)**，通过中文翻译了解 **Medicare** 和 **Child Support** 福利金及服务的信息。
- 访问服务中心。

注意：从澳大利亚任何地方的家庭电话拨打“13”开头的号码均按固定费率收费。该费率可能与本地通话费用有所不同，也可能会因电话服务提供商不同而有所差异。座机拨打“1800”号码是免费的。公共电话和移动电话拨打可能会计时并以较高费率收取费用。

免责声明

本出版物所包含信息仅用作福利金和服务指南。您有责任决定是否要申请福利金，并针对您的具体情况提出申请。



Confirm your identity

You may need to confirm your identity when you claim a payment or service. We can translate documents needed for your claim, for free.

You need to provide three identity documents:

- at least one **commencement document**
- two of your documents can be **primary documents**, or
- one of your documents can be a **primary document** and one can be a **secondary document**.

At least one of these documents must have a photo of you on it. All documents must be original and be in the same name as your claim, or you need to provide evidence of a change of name.

If you have trouble getting your documents, let us know as soon as you can.

We may ask you to resubmit documents if you claim another payment or we need to review your identity.

Commencement document—to confirm your birth or arrival in Australia

Document	Details
Australian birth certificate	A full birth certificate in your name or former name registered with and issued by Births, Deaths and Marriages . We can't accept birth extracts or birth cards.
Australian visa	Must be current when you entered Australia as a resident or tourist and issued in your name or former name. The visa may have been issued electronically, we can verify this.
Australian Citizenship Certificate	Issued in your name or former name. If your name appears on your parents' certificate, you can use that.
ImmiCard	A photo identity card issued in your name or former name by the Department of Immigration and Border Protection.
Australian passport	Current passport in your name or former name.
Certificate of Identity	Issued in your name or former name by the Department of Foreign Affairs and Trade.
Document of Identity	Issued in your name or former name by the Department of Foreign Affairs and Trade.

Primary documents—to show the use of your identity in the community

Document	Details
Australian driver licence—motor vehicle	Current licence, learner permit or provisional licence in your name with your photo or signature.
Australian marriage certificate	Issued by a state or territory government. We can't accept ceremonial, church or celebrant issued certificates.
Foreign passport	Current passport issued by another country, with a valid entry stamp or visa. The visa may have been issued electronically, we can verify this.



Document	Details
A proof of age card	Current card issued by state or territory government in your name with your photo or signature. Refer to the proof of age card website for more information.
Shooter or firearm licence	Current licence in your name with your photo or signature. We can't accept minor or junior permits or licences.
Secondary student ID card	Current secondary student ID card in your name with your photo or signature. This is only if you are younger than 18 and don't have the other documents.

Secondary documents—to show the use of your identity in the community

Document	Details
Security licence	Current security protection industry or crowd control licence. It must be in your name and show your photo or signature.
Bank or financial institution card, statement or passbook	<ul style="list-style-type: none"> • Current ATM, credit or debit card with your name and signature issued by a bank, credit union or building society, or • Statement or passbook from an active account with your name and address. <p>We can't accept documents from foreign banks or institutions.</p>
Child's birth certificate	Australian birth certificate that shows your name as a parent or guardian.
Defence Force identity card	Issued by the Australian Defence Force and shows your name and photo or signature.
Australian divorce papers	In your name or former name, for example, a Decree Nisi or Decree Absolute.
Educational certificate	Qualification certificate from a school, TAFE, university or Registered Training Organisation in your name or former name.
Certified academic transcript	From an Australian university in your name or former name.
Mortgage papers	Legally drawn mortgage papers for an Australian property in your name or former name.
Name change	Legal change of name or deed poll certificate.
Veterans' Affairs card	Current card in your name.
Tenancy agreement or lease	Current formal agreement or lease in your name and showing your address.
Motor vehicle registration	Current registration showing your name, address and proof of payment.
Documents issued by foreign governments	Foreign birth, marriage or education certificate, lapsed passport, driver licence or national identity card.
Australian government issued photo ID card	Current Australian, state or territory government issued card in your name.
Rates notice	Paid notice in your name and showing your address that is less than 12 months old.
Utility account	Paid water, gas, electricity or phone account in your name and showing your address that is less than 12 months old, and has a receipt number.
Student ID card	Current card from a secondary school, TAFE, university or Registered Training Organisation in your name with your photo or signature.
Electoral enrolment	Proof of enrolment card in your name and showing your address.

Document	Details
Aviation security identity card	Current card in your name with your photo or signature.
Maritime security identity card	Current card in your name with your photo or signature.
Police identity card	Current card in your name with your photo or signature.
Prison release certificate	In your name with your photo or signature.
Tangentyere Community ID card	Current card in your name and with your photo.

Changing or correcting your legal name or date of birth

It's important to tell us if you change your legal name or if your date of birth is incorrect. To change or correct your legal name or date of birth, you'll need to provide us with a supporting document issued by Births, Deaths and Marriages or the Department of Immigration and Border Protection. This must be an original document as we can't accept copies, including certified copies.

Acceptable documents include a:

- marriage certificate, but not a ceremonial certificate
- change of name certificate
- birth certificate, including a reissued certificate in the new name, or
- document issued by the Department of Immigration and Border Protection such as an Australian passport.

For more information

- go to humanservices.gov.au/identity for more information in English
- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch videos with information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.