



您何时会获得您的第一笔福利金

在您向我们申领福利金时，您可能不会马上收到款项。

您必须等待的这段时间叫做等待期。等待期有多种类型，这取决于您的情况和您申领的福利金种类。

如果您是通过澳大利亚永久难民或人道主义签证抵达澳大利亚，您不必等待即可申领福利金。您可以立即申领。

我们的家庭福利金，如Family Tax Benefit、Child Care Benefit、Parental Leave Pay、Dad and Partner Pay和Double Orphan Pension没有等待期。您可以马上申领。您需要满足一定的规定才能获得支付。

等待期——如果您是最近抵达澳大利亚

如果您最近以澳大利亚居民的身份抵达澳大利亚，您必须等待 104 周，才能获得我们的大部分福利金和其他福利。这被称为 **newly arrived resident's waiting period**。

您必须申请并获得澳大利亚永久居民签证。等待期通常是从您的永久居民签证生效的日期开始计算，而不是从您抵达澳大利亚的时间开始计算。

如果您居住在与澳大利亚有社保协议的国家，您可以根据此协议有资格获得：

- Age Pension
- Disability Support Pension，或
- Carer Payment

欲了解您的国家是否与我们有协议，请访问 humanservices.gov.au/issa

您为什么不一定要等

如果您属于以下情况，可免于等待：

- 是澳大利亚公民
- 持有某一特定的签证子类，或者
- 是难民或人道主义移民的家庭成员。

一周等候期

如果您要申领以下福利金，您可能需要等待一周才能获得支付：

- Newstart Allowance
- Parenting Payment
- Youth Allowance，或
- Sickness Allowance。



这叫做ordinary waiting period。

您为什么不一定要等

如果您属于以下情况，可免于等待：

- 在收到我们的福利金后的13周内再次申领Department of Veterans' Affairs Service Pension，或
- 已经被确定为在找工作方面存在重大障碍

如果您由于过去四周发生的个人危机而陷入严重的经济困境，我们可能会免除该等待期。我们可能需要您提供证据。

等待期——如果您有储蓄或其他钱款

如果您或您的伴侣有超过一定限额的储蓄或其他钱款，您可能需要等待才能获得您的福利金。这包括雇主欠您的钱。我们会通知您，您提交申领请求后要等多久。

这被称为liquid assets waiting period。如果您的资金等于或多于以下数额，则该等待期适用：

- 如果您是单身，且没有受抚养人，则为 \$5500，或
- 如果您有一个伴侣或单身且有受抚养子女，则为 \$11000。

此等待期适用于以下福利金：

- Newstart Allowance
- Sickness Allowance
- Youth Allowance，和
- Austudy。

您为什么不一定要等

如果您属于以下情况，则可免于等待：

- 您或您的伴侣已在过去的12个月里满足该等待期
- 在14天内从一种福利金换成另一种福利金
- 在获得另一笔福利金后，您有资格获得Newstart Allowance
- 正在：
 - 参加康复计划
 - 参加由您的jobactive提供者主办的Stream C活动
 - 从事属于 Community Development Programme的某一活动。

如果您因为不可避免或合理的开支而陷入严重的经济困境，我们可以免除该等待期。我们可能需要您提供证据。

等待期——如果您在完成工作后得到了一笔一次性付款

如果您的雇主一次付清了病假、年假或裁员等一次性工资，那么您在离开工作岗位时可能需要等待，才能从我们这里得到福利金。这被称为 income maintenance period。

您需要等待的时间长短取决于您或您的伴侣在完成工作后获得的付款金额。

此等待期适用于以下福利金：

- Austudy
- Disability Support Pension, 永久失明除外
- Newstart Allowance
- Parenting Payment
- Sickness Allowance
- Widow Allowance
- Youth Allowance (other)

您为什么不一定要等

如果您有严重的经济困难，我们可以缩短或免除等候期。这可能是因为你已经使用您的雇主的最终付款来支付不可避免的或合理的费用。我们可能需要证据。

等待期——如果您最近做过季节性或合同工作

如果您或您的伴侣在申领福利金之前的六个月内做过季节性、合同或间歇性工作，您可能需要等待才能从我们这里获得福利金。您需要等待的时间将取决于您的薪酬金额和您的工作长度。

这被称作seasonal work preclusion period。此等待期适用于以下福利金：

- Austudy
- Carer Payment
- Disability Support Pension, 永久失明除外
- Newstart Allowance
- Parenting Payment
- Partner Allowance
- Sickness Allowance
- Special Benefit (如果您是指定签证的持有人)
- Widow Allowance
- Youth Allowance.

季节性、合同和间歇性工作的一些例子：

- 水果采摘
- 收获
- 剪羊毛
- 捕鱼
- 咨询工作，和
- 在建筑工地上工作。

您为什么不一定要等

如果您属于以下情况，则可免于等待：

- 有一份将会持续12个月以上的工作
- 有一份季节性工作以外的工作，而此工作支付您休假权益

- 正在参加康复计划
- 正在参加由您的 **jobactive** 提供者主办的 **Stream C** 活动
- 正在从事属于 **Community Development Programme** 的某一活动。

如果您有严重的经济困难，我们可能会免除该等待期。

等待期——如果您辞职或因行为不当而失去了您的工作

如果您辞职或由于不当行为而失去了工作，您可能需要等待八至十二个星期才能从我们这里获得福利金。这被称为 **unemployment non-payment period**。

等待期——如果您最近搬家而因此减少了找到工作的机会

如果您在申领之前的六个月内搬家，而搬家减少了您找到工作的机会，您可能要等 **26** 周。

Moving to an area of lower employment prospects non-payment period 适用于：

- **Newstart Allowance**
- **Youth Allowance (other)**，和
- 作为指定的签证持有人而享有的 **Special Benefit**

我们会比较旧地址和新地址的因素来决定您是否需要等待，其中包括：

- 劳动力市场的规模，以及
- 失业率。

等待期——如果您获得了一笔补偿金

如果您获得了一笔补偿金，您可能需要等待才能获得 **Centrelink** 的福利金。这被称为 **compensation preclusion period**。此等待期适用于我们的大部分福利金。

您需要等待的时间长短取决于您的补偿金数额。

了解更多信息

- 请访问 humanservices.gov.au 并搜索“waiting periods”以获取更多英文信息
- 请访问 humanservices.gov.au/yourlanguage，您可以在这里阅读、收听或观看以您的母语制作的资料
- 致电 **131 202**，使用您的母语与我们联系，了解有关 **Centrelink** 福利金和服务的信息
- 致电 **131 450** 联系 **Translating and Interpreting Service (TIS National)**，以您的母语与我们联系，了解 **Medicare** 和 **Child Support** 福利金发放和服务
- 前往服务中心。

注：用澳大利亚境内任何地方的住宅电话拨打“13”号码都将按固定费率收费。该费率可能因本地通话的费率而异，也可能因电话服务供应商而异。可免费用住宅电话拨打“1800”号码。使用公共电话和移动电话拨打可能会计时并按较高的费率收费。

免责声明

本出版物中所包含的信息仅将作为福利金和服务的指南。由您自行负责决定是否要申请福利金以及就自己的特定处境做出申请。



When you will get your first payment

When you claim a payment from us, you may not get paid straight away.

The time you have to wait is called a waiting period. There are different types of waiting periods depending on your situation and which payment you are claiming.

If you arrived in Australia on an Australian permanent refugee or humanitarian visa, you do not have to wait to claim payments. You can claim immediately.

Our family payments, such as Family Tax Benefit, Child Care Benefit, Parental Leave Pay, Dad and Partner Pay and Double Orphan Pension do not have waiting periods. You can claim straight away. You need to meet certain rules to be paid.

Waiting period if you recently arrived in Australia

If you recently arrived in Australia as an Australian resident, you have to wait 104 weeks before you can get most of our payments and other benefits. This is called the newly arrived resident's waiting period.

You must apply for and be granted an Australian permanent resident visa. The waiting period generally starts from the date your permanent resident visa starts, not from when you arrived in Australia.

If you have lived in a country that has a social security agreement with Australia, you may use this agreement to be eligible for:

- Age Pension
- Disability Support Pension, or
- Carer Payment

To find out if your country has an agreement with us go to humanservices.gov.au/issa

Why you may not have to wait

You may be exempt from waiting if you:

- are an Australian citizen
- hold a certain visa subclass, or
- are the family member of a refugee or humanitarian migrant.

One week waiting period

You may need to wait one week for your payments to start if you are claiming:

- Newstart Allowance
- Parenting Payment
- Youth Allowance, or
- Sickness Allowance.



This is called an ordinary waiting period.

Why you may not have to wait

You may be exempt from waiting if you:

- reclaim within 13 weeks of getting a payment from us or a Department of Veterans' Affairs Service Pension, or
- have been identified as having significant barriers to finding work

We may waive this waiting period if you are in severe financial hardship because of a personal crisis that happened in the past four weeks. We may need evidence.

Waiting period if you have savings or other money

If you or your partner have savings or other money over a certain limit, you may have to wait to get your payment. This includes money your employer owes you. We will let you know how long you have to wait when you submit your claim.

This is called the liquid assets waiting period. It applies if you have funds equal to or more than:

- \$5 500 if you are single with no dependants, or
- \$11 000 if you have a partner, or you are single with dependent children.

This applies for the following payments:

- Newstart Allowance
- Sickness Allowance
- Youth Allowance, and
- Austudy.

Why you may not have to wait

You may be exempt from waiting if you:

- or your partner have served this waiting period in the last 12 months
- transfer from one payment to another within 14 days
- qualified for Newstart Allowance after getting another payment
- are:
 - in a rehabilitation program
 - doing a Stream C activity with your jobactive provider, or
 - doing an activity as part of the Community Development Programme.

We may waive this waiting period if you are in severe financial hardship because of unavoidable or reasonable expenses. We may need evidence.

Waiting period if you got a lump sum payment when you finished work

If your employer paid you a lump sum such as sick leave, annual leave or a redundancy, when you left your job, you may have to wait before you can get a payment from us. This is called an income maintenance period.

The length of time you have to wait depends on the amount you or your partner got paid when you finished work.

This applies for the following payments:

- Austudy
- Disability Support Pension, except if you are permanently blind
- Newstart Allowance
- Parenting Payment
- Sickness Allowance
- Widow Allowance
- Youth Allowance (other)

Why you may not have to wait

We may reduce or waive the waiting time if you are in severe financial hardship. This could be because you have used your final payment from your employer to pay unavoidable or reasonable expenses. We may need evidence.

Waiting period if you recently finished seasonal or contract work

If you or your partner finished seasonal, contract or intermittent work in the six months before claiming, you may have to wait before you can get a payment from us. The length of time you have to wait depends on how much you earned and how long you were working.

This is called the seasonal work preclusion period. It applies for the following payments:

- Austudy
- Carer Payment
- Disability Support Pension, except if you are permanently blind
- Newstart Allowance
- Parenting Payment
- Partner Allowance
- Sickness Allowance
- Special Benefit, if you are a nominated visa holder
- Widow Allowance
- Youth Allowance.

Examples of seasonal, contract and intermittent work:

- fruit picking
- harvesting
- shearing
- fishing
- consultancy work, and
- work on building sites.

Why you may not have to wait

You may be exempt from waiting if you:

- have a job that will last more than 12 months
- have a job, other than seasonal work, where they paid you leave entitlements
- are in a rehabilitation program
- are doing a Stream C activity with your jobactive provider, or

- are doing an activity as part of the Community Development Programme.

We may waive this waiting period if you are in severe financial hardship.

Waiting period if you chose to leave your job or lost it due to misconduct

If you chose to leave your job or lost it due to misconduct, you may need to wait eight or 12 weeks before you can get a payment from us. This is called an unemployment non-payment period.

Waiting period if you recently moved and it reduced your chances of finding work

If you moved in the six months before claiming and it reduced your chances of getting a job you may have to wait 26 weeks.

The moving to an area of lower employment prospects non-payment period applies to:

- Newstart Allowance
- Youth Allowance (other), and
- Special Benefit as a nominated visa holder

To decide if you have to wait, we compare factors at your old and new addresses, including:

- size of labour markets, and
- unemployment rates

Waiting period if you have had a compensation payment

If you have had a lump sum compensation payment you may have to wait to get a Centrelink payment. This is called a compensation preclusion period. It applies for most of our payments.

How long you have to wait will depend on how much your compensation payment was.

For more information

- go to humanservices.gov.au and search for 'waiting periods' for more information in English
- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch videos with information in your languages
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged

at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.