



Centrepay

什么是 Centrepay?

Centrepay——您支付账单和各项开支的便捷方式。Centrelink 的顾客可自愿使用 Centrepay 这项免费的支付服务。通过 Centrepay 您可从 Centrelink 补助款中定期扣款来支付账单。

我可以用 Centrepay 支付哪些账单?

您可以支付各类账单和日常开支项目，如房租、煤气费、水电费、电话费，以及其它家庭开销。

我如何了解收款方是否注册了 Centrepay?

您可以联系收款机构或个人，询问其是否注册了 Centrepay。您还可以登陆网站 humanservices.gov.au/centrepay，搜索您的收款机构或个人。

怎样设置 Centrepay 扣款服务?

- 让您的收款机构或个人为您设置扣款服务。
- 在线设置，网址：humanservices.gov.au/onlineservices
- 拨打您通常使用的付款专线，或者
- 前往我们的服务中心咨询。

设置 Centrepay 扣款需要什么信息?

- 您的 Customer Reference Number（简称 CRN）
- 您收款方的信息
 - 姓名
 - 地址和电话（如有）
 - 收款方的 Centrelink Reference Number（以 555 开头的号码）
- 您的账户信息，如您的电费账户或账单号
- 您希望每两周从 Centrelink 补助中扣除的金额，或者您想要支付的目标总金额
- 您希望使用哪些 Centrelink 补助款项用于扣款
- 您希望 Centrepay 扣款服务开始的日期。

立即设置您的 **Centrepay** 在线扣款服务

您必须持有激活的 Centrelink 在线账户，才能设置 Centrepay 在线扣款服务。

在 humanservices.gov.au/online 页面或通过您的 myGov 账户，登录您的 Centrelink 账户。

进入您的账户页面后，请进行以下操作：

- 选择页面左上角的菜单图标
- 点击左边的 ‘Deductions’ 菜单选项，然后选择 ‘View/Add/Change Deductions’
- 点击 ‘Add Centrepay or Tax deduction’
- 输入所有必要信息，然后点击 ‘Start Now’
- 选择您想使用的扣款方式，然后点击 ‘Continue’
- 选择 ‘Search for Service Provider’
- 输入服务供应商号码（以 555 开头的号码）
- 所有标注红色星号的为必填项
- 选择供应商并点击 ‘Continue’
- 如果您想设置扣款终止日期或目标金额，亦可在对应处输入相关信息。扣款服务将于设定的终止日期，或扣款总额达到指定目标金额时终止。
- 输入所有信息后点击 ‘Continue’
- 您将进入 ‘Review and Submit’（检查并提交）页面
- 如果所有信息正确，请点击 ‘accept the declaration’，然后点击 ‘Submit’
- 您会收到一条信息，确认已添加新的 Centrepay 扣款服务项目。
- 与收款机构确认是否已收到第一笔通过 Centrepay 支付的付款。您可以在线或使用 Express Plus app 应用软件，查看 Centrepay 的扣款情况。

在您上网操作时，别忘了创建一个 myGov 账户，把您的 Centrelink 在线账户和其它政府在线服务账户链接起来。

通过社交媒体联系我们

@HumanServicesAu

@HumanServicesAu

@HumanServicesGovAU



Centrepay

What is Centrepay?

Centrepay—the easy way to pay your bills and expenses. Centrepay is a voluntary bill-paying service which is free for Centrelink customers. Use Centrepay to arrange regular deductions from your Centrelink payment.

What bills can I pay with Centrepay?

You can pay for bills and ongoing expenses like rent, gas, electricity, water and phone, as well as other household costs.

How do I find out if an organisation or person is registered with Centrepay?

You can contact the organisation or person you would like to pay, to find out if they are registered with Centrepay. You can also go to humanservices.gov.au/centrepay to search for the organisation or person you would like to pay.

How do I set up a Centrepay deduction?

- ask the organisation or person you want to pay if they can set up a deduction for you
- online at humanservices.gov.au/onlineservices
- call us on your usual payment line, or
- ask at one of our service centres.

What do I need to set up a Centrepay deduction?

- your Customer Reference Number (CRN)
- information about the organisation or person you want to pay
 - name
 - address and phone number (if available)
 - their Centrelink Reference Number (this number starts with 555)
- your account information, for instance your electricity account or bill number
- the amount you want deducted from your Centrelink payments each fortnight, or the total target amount you want to pay
- the Centrelink payments from which you want the deductions to be paid, and
- the payday that you want the Centrepay deduction to start on.

Set up your Centrepay deduction online today

To set up a Centrepay deduction online you must have an active Centrelink online account.

Log on to your Centrelink online account at humanservices.gov.au/online or through your myGov account.

Once you have logged on to your account:

- select the menu icon in the top left corner of the page
- select the 'Deductions' menu on the left hand side, then select 'View/Add/Change Deductions'
- select the 'Add Centrepay or Tax deduction'
- once you have entered all of the information required, select 'Start Now'
- choose the deduction type you wish to commence and select 'Continue'
- select 'Search for Service Provider'
- enter the reference number of the provider (this number starts with 555)
- all fields with a red asterisk must be completed
- select the provider and select 'Continue'
- optional fields are available if you want to select an end date or a target amount. Deductions will stop when this date or amount is reached
- once all details have been entered select 'Continue'
- you will be presented with a 'Review and Submit' page
- if all details are correct, 'accept the declaration' and select 'Submit'
- you will receive a message confirming your new Centrepay deduction has been added
- check with the organisation that your first Centrepay deduction has been received. You can check your Centrepay deductions online or with an Express Plus app.

While you're online remember to create a myGov account to link your Centrelink online account as well as other government services online.

Connect with us on social media

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