



# ပတ်မအတ်အာ်လီတဖ်

ပဟ့ဉ် Centrelink, Medicareဇီး Child Supportအတ်မစာလော အကံ်စီပတီထီတဖ်န့ဉ်လီ.

## တံလါနမုာ်လါလါပအိဉ်သုတဖ်မုာ်တံမနုာ်လဲဉ်

### တံဟ်ကဲ

ဒ်သိးပကနံာ်ပာ်နနီကစာ်တကဇီးနလုလါထူသနူတံလိဉ်ဘဉ်အဂီၢ် ပကဒီကနဉ်နဇီးမသကိးတံလါနန့ဉ်လီ.

### တံဂုာ်တံကျီလါအကံ်စီအိဉ်

ပအာ်လီသးလါ ပကဒုးသုဉ်ညါတံဂုာ်တံကျီတမံဃီ ဇီးတံဂုာ်တံကျီလါအဘဉ်တဖ်န့ဉ်လီ.

### တံသးတီဇီးတံသးဘျု

ပတဟ်ရူသုဉ်တံနီတမံဘဉ် ဇီးပကမတံလါတံမုာ်တံတီအပူ ဇီးပကမအီ. ဒ်ပတံအာ်လီအိဉ်အသိးန့ဉ်လီ.

### မတံတုလီတီလီဘဉ်ဆာကတီၢ်

ပတံမစာနအကျီကျဲတဖ် ပကမညီထီဉ်အီၢ်

## ကကဲထီဉ်တံမစာလောပဂီၢ် နမုာ်-

- ဒုးသုဉ်ညါပုလါနကစာ်ဇီးနတံအိဉ်သး အဂုာ်ကျီခဲလကဲခဆု,လါအမုာ်တီဇီးဘဉ်ဆာဘဉ်ကတီၢ်
- ဟ်ကဲဇီးအိဉ်ဇီးတံပလီၢ်သး လါပုမတံဖိဇီးပုဇီးန့ဉ်တံမစာအကတဖ်အဖီခိဉ်
- ဒုးသုဉ်ညါပုလါ နလိဉ်ဘဉ်တံမစာ လါနကဆူးကါပတံဖိတံလံဇီးတံမစာတဖ်ကသုအဂီၢ်
- ဒုးသုဉ်ညါပုမတံဖိ ဖဲနသးမုာ်တံမုာ်လါတံ တံမအစာတခါခါအဖီခိဉ်မုာ်အိဉ်

မုာ်ဘဉ်သးသုဉ်ညါအါထီဉ်တံဂုာ်ဇီးပတံမစာအတ်အာ်လီတဖ်န့ဉ် လဲကျဲလါဝဲးဖူး

**humanservices.gov.au/servicecommitments** အပူ

ပဟ်လုာ်ဟ်ပူနတံထံဉ်ဇီးဘဉ်သးန့ဉ်ဟူနတံဆိကမိဉ်တဖ်. လါကဟ့ဉ်ထီဉ်နတံထံဉ် မုတမုာ် ဟ်ပျါထီဉ်တံသုဉ်တမံသးတမုာ် အဂီၢ် ဆဲးကျိးလါလီတဲစီနီဉ်ဂံ **1800 132 468** မုတမုာ် လဲကျဲလါဝဲးဖူး **humanservices.gov.au**အပူ



## Our Service Commitments

We provide high quality Centrelink, Medicare, and Child Support services.

### What you can expect from us

#### Respect

We will listen and work with you to understand your individual and cultural needs.

#### Quality information

We are committed to providing consistent and accurate information.

#### Honesty and Integrity

We will be open and honest and follow through on our commitments.

#### Efficiency

We will simplify the way we deliver services to you.

### You can help us if you:

- provide complete, accurate and timely information about yourself and your individual circumstances
- are respectful and courteous to staff and other customers
- tell us if you need help to use our products and services
- talk to our staff if you are not happy with the outcome.

For more information about Our Service Commitments visit  
**[humanservices.gov.au/servicecommitments](https://humanservices.gov.au/servicecommitments)**

We value your opinion and want to hear what you think. To give feedback or make a complaint call **1800 132 468** or visit **[humanservices.gov.au](https://humanservices.gov.au)**